

Wycliffe College, Gloucestershire

Wycliffe College is a day, boarding and flexi-boarding school set within the heart of the Cotswolds for boys and girls aged from 13 to 18 years. Founded in 1882, the school is set within 54 acres of green belt land, and is housed in 30 purpose-built buildings.

With an ever-increasing complement of audio visual equipment, the school realised that there were some rather urgent health and safety issues that they needed to address. Not least with their projectors, which number some 86. In particular, the school realised that it needed to regularly clean dusty projector filters, which, it was informed, could lead to projectors catching on fire. However, with a small IT team of three people, covering three sites, it became apparent that help was needed.

Mark Williams, Network Manager explains, "We quickly realised that servicing the projectors would require two people, as a ladder was needed to access the projectors. And even if only two-three minutes were spent on each projector, it would take a considerable amount of time, diverting my team from other duties."

The school has a Silver service level contract with Projector Service UK, which means that their projectors are serviced twice a year. The school is also provided with a complete audit of the equipment at the end of the service, so that Mark and his team can make informed decisions about future maintenance and replacement of equipment. Mark comments, "We are delighted with the work PSUK does for us. I know that I can call them and an engineer we know will come out and help us with the problem."

Wycliffe College now not only trusts its projector maintenance to PSUK, but also its installations of new audio visual (AV) equipment, including its interactive whiteboards and its assembly hall installation. And, as Wycliffe College is a boarding, as well as a day school, it's ever more important that its ICT equipment is available not just during school hours, but beyond them. "We have realised the benefits of regularly servicing our projectors," adds Mark. "The equipment is looked after and therefore lasts longer, saving the school money and making its budget go further."

Although it was health and safety concerns that prompted the school to take care of its projectors, Mark and the school have realised the benefits of regular servicing and also choosing a trusted partner to help them.



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